



Ticketing, Bookings, Memberships, E-Commerce, EPOS, CRM, Access Control, Accounting, Reporting

VMS Shop (E-Commerce)



Introduction

VMS is a software and hardware solution to cater for the complete management of any venue that sells tickets, takes bookings, sells merchandise, provides hospitality or manages area access.

As a modular based suite you can pick the functionality your business needs now and add more modules as you grow.

VMS is easy to use and provides the functionality needed to run any size venue in a single application, at a fraction of the cost of combining separate applications such as Microsoft Dynamics, SAP or Sage.

As you grow VMS will grow with you, no need to worry about your systems keeping up. With VMS you already have all the tools you need. With all your customers' data held securely in a single place, managing your [GDPR](#) data protection requirements becomes easy, more efficient and less costly.

This document describes the [VMS Shop](#) (E-Commerce) module.

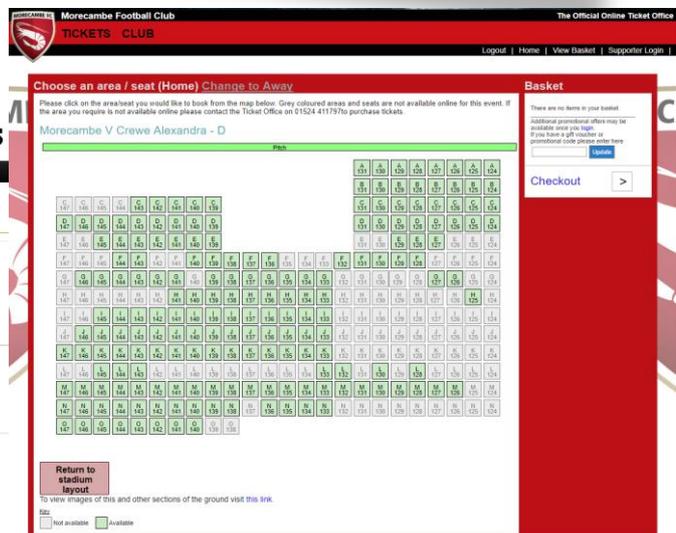


VMS Shop (E-Commerce)

The VMS Shop (E-Commerce) module is designed to provide your business with an e-commerce public site without the need to employ a separate web development company. The module allows you to maintain details of products that you sell e.g. kit and souvenirs and make them available to purchase online on your own branded website, that looks how you want it to look.



The e-commerce side of the shop is fully integrated with ticket sales so a customer can purchase event tickets and shop items all with the same online account.



Adverts can be uploaded and displayed on the public site enabling you to further increase your revenue. They can be placed in various locations such as a top or side banner.



Internet Order
 Payment By Credit Card
 Payment Reference: 1005110104 Date: 25/09/2016 12:06:30 (20447476-VMS-455-336C-904488C46C)
 Title: 0 Stock Location: FGGR (created on internet server)

Order No: 71297 Order Date: 25/09/2016 Taken By: Allocate To Sales Person
 Customer Order No: 71297 Customer Ref: Register Ref: Register Invoice No: [View Customer](#)
 Supplier Ref: Register Ref 2 Supplier Invoice No:
 Reference: Invoice / Credit 26232

Cost Centre: Invoice / Credit 26232
 Main Item Order: Item Area Item Cost Allocation Point

Contract	Contract	Invoice No	Contract No
VMS	VMS	VMS	VMS

Company: VMS
 Address: VMS VMS VMS
 Tel: 0123456 0123456 0123456
 Fax: 0123456
 Email: vms@vmsmanagement.co.uk vms@vmsmanagement.co.uk

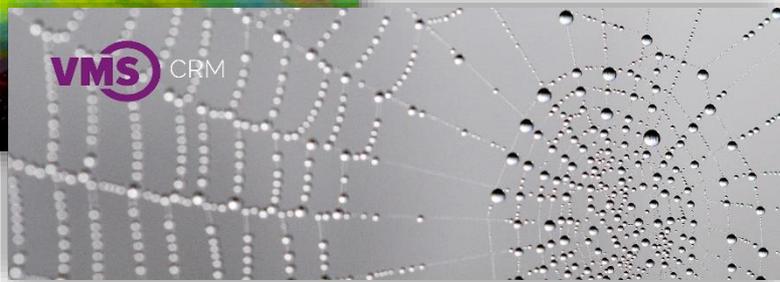
Payment Method: StagePay Credit Terms (Payment)
 Tax Code: 000 Standard Rate: 0% Output Discount %: 0 Payment Method Surcharge (flat): 0.00
 Carriage: Normal Calculation Type: Carriage Price (flat): 1.97
 Total Net: 4.17 VAT: 0.83 Gross: 5.00
 Notes:

Printed Date	Percentage Probability of Sale													
Stock Code	Description	Qty	Size	Colour	Options	Custom	Unit Cost	Unit Retail	Discount	Discount	Unit Sell	Unit Sell	Unit Sell	Unit Total
Pro Charge To	Pro Charge	1					1.00	2.50	0	0	2.50	20	3.00	3.00 (product price)
Total	(including after tax)													3.00

Created: 25/09/2016 17:23:00 Last updated: 25/09/2016 11:11:00 by jim.watson on 18473.224.220

Quotes and orders can be entered for customers. Picking and delivery notes are automatically generated, streamlining the entire process so that it can be managed by you and not someone else for you.

VMS Reporting and VMS CRM (Customer Relationship Management) are fully integrated as standard. A full set of financial reports can be provided and every interaction that your customers have with you is recorded and can be used, with their permission, for marketing and future promotions.



Stock Control



Each item sold through your e-commerce page, returned or refunded has been tracked through the stock control system. Its costs, profit and VAT calculated and the current stock positions updated.

The delivery in and movement of goods can be handled in the VMS Shop (E-Commerce) module. Periodic and full stock checks can be done using a hand held scanner making the entire process less of an overhead.

VMS EPOS

The VMS EPOS (Electronic Point of Sale) module is a separate module but is a perfect match for the VMS Shop (E-Commerce) module. Together they provide all the tools you will need to be able to run any business that sells anything, regardless of the market that business operates in.

Product management, stock control and reporting is fully integrated between both modules plus what you sell online you can also sell in house through the VMS EPOS till.



The VMS EPOS module allows VMS to operate with touch screen tills to allow rapid sales of goods e.g. at bars, coffee shops, restaurants and your club shop.



The VMS EPOS Module comes with comprehensive functionality such as split bill and receipts, user defineable till buttons, discounts and promotional offers etc.

Our customers range from complex group business such as The Hive London which incorporates coffee shops, club shop, restaurants, hospitality and function suites, gym, medical imaging facilities as well as Barnet Football club to Atlantic Games, an independent company selling games and running gaming events for the local and national gaming community.

VMS Shop (E-Commerce) and VMS EPOS are a perfect fit no matter what size your business is now and in the future. The VMS Shop (E-Commerce) module gives you full control of your online presence.



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